

BUSINESS PROFILE



TJ PROTEGO SOLUTIONS GROUP (PTY) LTD

REG: NO. 2018/512204/07

COMPANY DETAILS

- **Registered Name:**

TJ PROTEGO SOLUTIONS GROUP (PTY)LTD

- **Short Name**

PSG

- **Physical & Postal Address (Head Office)**

Matange Building, Opposite SARS

Office No. 09

Thohoyandou

0950

- **Contact Numbers**

Cell Number : 064 526 4462/064 521 2088

Email Address : tjprotego@gmail.com/ info@psgsecurity.co.za

- **Registered (CIPC) Number:**

2018/512204/07

- **Income Tax Reference Number:**

9356417197

- **VAT Reference Number:**

4530312570

- **PSIRA Registration Number**

4323627

- **COIDA Registration Number**

990001173029

- **UIF Reference Number**

2728174/6

- **NBCPSS Number**

LV1950

RE: PROPOSAL FOR SECURITY SERVICES

Security services in South Africa have always been mostly about only Physical security services, e.g. Guarding services. The services on its own did not conform to the needs of the overall challenges Private and Public entities faces, of which is a Holistic Risk Management approach.

Recent trends has proved that security services have taken a turn into the 21st century in a form of Fraud Prevention, Forensic Investigation, Digital Forensics, Information Security, Physical Security, Occupational Health and Safety and Electronic Security. We want to take that approach when it comes to Risk Management.

This will ensure that we are a unique company in providing security and risk's solutions to the following industries: IT security environment, Municipalities, Public entities and Private entities. In recent years there are legal requirements and standards that Private and Public entities are required to comply with, we see this requirement as an opportunity for our company to explore.

We want to assist our clients in complying with these requirements by providing additional services such as tailor made Assessments, Gap Analysis and Audits.

ABOUT US

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD is a black owned SMME company which was registered in 2018. This business was established by Mr. Thomas Sikhubu and is highly motivated individual who is inspired by the opportunities that South Africa has to offer.

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD we believe that South Africa has opened doors of opportunities for the people of South Africa and worldwide to demonstrate the skills they possess and to add value in the building of our democratic society and the economy at large.

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD is a professional security organization aiming to add value to its stakeholders by providing them with independent, objective and practical security solutions that is tailor made to meet their individual needs.

Many years of experience of our management team is the guarantee of our success. Our management team consists of top-notch professionals with many years of experience in the leading security companies in South Africa and abroad. This experience allows us to effectively perform tasks related to the provision of security services.

We provide comprehensive services throughout the country with regard to:

1. Protection of Persons (Bodyguard Services)
2. Physical Protection (the sentry / guard / reception / concierge models)
3. Design and installation of electronic security systems:
 - Alarm systems (burglary, robbery, fire, flood, gas leak, etc.)
 - Access control systems
 - CCTV systems
4. Monitoring of local alarm systems
5. Emergency patrol intervention
6. Mobile physical protection (convoys, patrols, rounds, assistance)
7. Consultancy and design of security systems, including the development of facility security plans, as required by the Protection of Persons and Property Act enacted on 22nd August 1997 (Journal of Laws no. 114, item 740)
8. Safety Audit (reviewing of procedures, the areas of reorganization, intellectual property, staff loyalty)
9. Twenty-four hour services and maintenance (including post-warranty maintenance) of electronic security systems
10. Emergency check (sobriety, luggage, vehicles, etc.)
11. Emergency intervention and inspection facilities (observation of the facility, intervention)
12. Elimination of employee fraud (protection against dishonest employees and competitors)
13. Other - depending on your needs and expectations.

BODYGUARD ASSISTANCE

Our service includes the analysis of threats, implementation of procedures adjusted to individual needs, physical protection, as well as protection of information regarding our Clients.

TJ Protego Solutions Group provides Close Protection Bodyguards services for a specific person, problem or threat. You will get highly experienced, discreet and professional bodyguards that will help you overcome any immediate security difficulties.

SAFE TRAVEL & LEISURE

We protect our clients during their business trips or trips abroad. Moreover, we can protect you during holidays and weekends to ensure undisturbed rest and relaxation.

EVENTS SECURITY

The service is aimed at owners of companies, members of the supervisory boards and the management of companies wishing to raise their prestige in the eyes of future customers and at the same time to feel safe and comfortable during talks, conferences, seminars, symposia, or trade negotiations.

We also secure occasional events such as receptions, cocktails, picnics, or banquets. This service is also addressed to companies and hotels responsible for conducting either business or social meetings in public places. We secure the venues and we directly supervise the participants. We also provide anti-eavesdropping services.

CONCIERGE SECURITY

The concierge security package is intended for luxury hotels, office buildings and first-class residential buildings. This type of service primarily builds a safe and secure environment for both residents and guests, at the same time emphasizing their prestige. First, we identify and recognize your security concerns and then custom-design security procedures and provide technology and people ideally suited to protect your residents in alignment with your community's lifestyle.

RETAIL SECURITY GUARDS FOR RETAIL OUTLET AND SHOPPING MALL SECURITY

Retail shopping stores are facing increasing need for superior security. Thieves routinely fill their bags with merchandise and exit the store undetected. Meanwhile, employee theft can occur right under management's nose. Fortunately, PROTEGO SECURITY GROUP can provide the right plan of action to put a stop to theft and shrinkage. The need for superior retail security is increasing, and TJ PROTEGO SOLUTIONS GROUP is equipped to handle the task.

Many retail stores count on police to handle their security needs. While the police do an excellent job of deterring crime and catching criminals whenever possible, many retail stores require nothing short of full surveillance. Thieves are more than willing to brazenly grab merchandise during business hours, right in front of customers.

Meanwhile, management must keep an eye out for employee theft going on behind the scenes. Without a strong security presence, situations like this can get out of control.

TJ PROTEGO SOLUTIONS GROUP has been handling retail store security throughout Brits. Our security guards are trained to recognize theft threats, while keeping honest customers feeling safe. In addition, retail security systems can provide ongoing surveillance of all areas, including employee only sections of the store. With a security guard on duty, shoppers will feel safe, and theft will drop drastically. Mall Security Officers from TJ PROTEGO SOLUTIONS GROUP

Patrolling of Premises

The patrolling of premises shall be conducted on a regular basis by the Number of security officers that will be employed to protect the site's different sites. The use of technological patrol monitoring systems will be implemented to ensure the effectiveness and efficiency of all attempts of patrolling the site's sites.

Access Control

Access to the site premises or parts thereof shall be limited to employees and persons authorized to have access. Control over access to the site's premises shall be centrally coordinated from a point allocated by the sites manager. The point shall be manned by properly trained and equipped security personnel, who shall keep all applicable registers prescribed by this directive or any other regulatory document or standard operating procedure issued by the manager responsible for internal security and ensure that such registers are up to date and correctly completed.

Screening/Scanning of Personnel/Vehicles

Security officials shall control access of the Visitors to the site's premises. Employees may be allowed access to premises upon presentation of one of the following:

- (i) The employee's official appointment letter in the case the photo identity card has not yet been issued
- (ii) Positive identification of the employee by his/her direct supervisor

All vehicles, especially removal (commercial) vehicles, may, upon entering or exiting the site's premises be subject to discovery searches by security officials at the security access point. Documentation authorising the movement of the site's goods/commodities shall, on request of the security official, be handed to the latter for certification that the goods/commodities have been checked. Goods/commodities not properly authorised shall be confiscated until such time as an investigation has been completed. Any detected irregularities and unauthorized removals shall, without delay, be reported to the manager responsible for the site's security in written format.

Assets Monitoring

All company assets must be labelled for identification purposes by the division responsible for asset management. Employees need to apply in writing to their supervisor for the movement/removal of any asset even if redundant or obsolete, from or on the sites building/premises. The reason, date of movement, returning date, employee as well as the supervisor's details must be reflected on the application form/document of which a copy is to be provided to the security official at the security access point. Security officials are to reflect the movement of assets in the applicable movement/occurrence register for follow-up by the manager responsible the site's security. No person will be allowed to leave the sites premises with company assets if the above-mentioned procedure was not followed.

Escorts

The division/employee requesting access to the site's premises by non-employees shall as far as reasonably possible notify and submit the prescribed application form accompanied by positive identification of the persons to the manager responsible for the sites security at least 24 hours prior to the visit. The following specific procedures shall be followed for each of the categories of non-employees provided for in the above paragraph:

- (a) **Official VIPs.** The hosts shall arrange for the reception and departure of the persons. Any assistant or helper accompanying the person shall be issued with a visitor's card for record purposes. The person (VIP) shall be made aware that such an assistant/helper has to accompany him/her constantly and also leave the building with him/her.
- (b) **Official visitors.** This category of persons shall report to the security point, adhere to all applicable access control procedures and be escorted to the venue of the meeting, workplace, etc. by an employee of the division requesting access of the person.
- (c) The head of the receiving division shall ensure that the visitor is accompanied/escorted at all times while on site's premises.
- (d) **External service providers.** All external service providers may, on request by the division requesting their services, be issued by the security point with an access card/permit that shall be valid for one day only. The application shall, where applicable, confirm that the concerned service provider has been vetted.

Security Personnel

A total of 3 Security personnel are required for the 24/7 services at the Site, there will be 3 Grade C Security Officers and Control Room Officers.

All officers must be compliant with PSIRA requirements and as well as relevant training that is suitable to be registered for the levels of grades required.

1.1. Equipment

Equipment Requirements According Assessment		
Item	Quantity	Comment
Base Radio	1 Per site	The base radio requirement will be used to link all sites with a central control room, this assist in maintaining the highest level of communication and all process can be effectively implemented from a central point
Hand-carried radio's on site	To consider site security component	The two way hand held radios are used for site communications, they can normally cover up to 50KM radius
Metal Detectors	To be depend of risk assessment	Metal detectors are great tools in conducting searches for unwanted objects which can be detected when access control is conducted aided by them
Torches	Minimum of 2 per site	Lights are a security feature, if proper lighting is not available, the use of torches is highly recommended. It might save the security personnel's lives at night
Hand cuffs	To consider site security component	Hand cuffs are used to restraint perpetrators but should be used carefully not to attract liability to the clients and our company itself
Baton Sticks	To consider site security component	Baton sticks are used for self-defence and as well as to neutralise the perpetrator but use of excessive force should be within the ambit of the law

Functional Responsibilities and Authority

The Managing Director of TJ Protego Solutions Group shall be responsible for security policy guidance and implementation as per the client's request, to oversee and be accountable to the Sites and implement the security requirements as per contract of service and applicable policies/regulations.

The Managing Director of TJ Protego Solutions Group shall be responsible for the consistent and uniform application of all the departments' security requirements in relation to security services required and shall, for this purpose, take all reasonable steps and issue instructions that will be appropriate to ensure compliance with regulatory prescripts contained in applicable legislation, regulations and service level agreement. The manager responsible for the Sites Security shall issue such standard operating procedures as may be appropriate for the effective implementation of the service level agreement.

Security Risk Management

The Managing Director responsible from TJ Protego Solutions Group shall conduct regular (at least once a year) protective security risk assessments of threats and risks as part of the risk management processes to serve as bases for prioritizing key areas of protection and to determine the necessity of security measures beyond baseline levels based upon the value of the asset, the threats and vulnerabilities and the costs of protection.

Additionally, the Managing Director responsible from TJ Protego Solutions Group shall continuously monitor changes in the threat environment and make necessary adjustments to security controls and measures to maintain an acceptable level of risk and a balance between operational and security needs. Protective security risk assessments shall, at a minimum, involve the following:

- (a) Establishing the scope of the assessment and identifying the employees, information and assets to be safeguarded
- (b) Determining the level of threats to employees, information and assets, and assessing the likelihood and impact of threat occurrence
- (c) Assessing the risk and the allocation risk ratings based on the adequacy of existing security measures and vulnerabilities

(d) Determining controls, mechanisms and security measures that will reduce the risk to an acceptable level

Security services measures implemented shall be designed to also be capable of deterring, delaying and detecting attempted breaches to the department's security environment, and shall provide the Managing Director responsible from TJ Protego Solutions Group with the information he/she requires to assess and communicate the necessary actions to prevent security breaches, or minimize its consequences.

OUR TEAM

1) Mr. Azwidivhiwi Thomas Sikhubu; (Managing Director)

Mr. Sikhubu is a founder member of TJ Protego Solutions Group (PTY) LTD, has over 20 years' experience as a Security and Firearm Training Facilitator in different areas including Physical security, Firearm Competency (Handgun, Shot-Gun and Rifle) Training, Cash-In-Transit and Armed Reaction. His Operational expertise and being a registered Training Instructor has added value to TJ Protego Solutions Group's operations. He has a Grade A and other Industry related Qualifications

ORGANOGRAM FOR EFFECTIVE SERVICE DELIVERY



SERVICE OFFERING

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD is specialist in electronic security services and installations and also geared to offer the following services in the security industry:

ELECTRONIC SECURITY INSTALLATION AND MAINTENANCE

Our electronic department has years of experience through our Technical team, they have years of experience in Managing big Projects.



Through their expertise we provide the following services:

- ✚ Conducting a need analysis of clients for electronic measures and then making recommendations.
- ✚ The installation of electronic equipment e.g. CCTV Cameras, Alarms, Passive Infrared Sensors, Access Control Systems and Building Management Systems, Fire Sprinklers, Fire Monitoring Panels, Smoke Detectors etc.

- ✚ We also offer on-site maintenance if requested by client.
- ✚ Advising our client on the latest developments in technology and their advantages.



As we mentioned before our company has the capacity to handle big projects if the need arises we can deliver as electronic equipment are expensive.



The Technological environment is continuously changing the security industry, as a result We have engaged to provide all our clients with the following solutions, it is compulsory In all clients' sites that we use the following technological solutions:

1. Bloodhound Mobile- Guard Monitoring



- **Bloodhound Mobile Benefits**

- Information relating to personnel movements are transmitted in real-time and can be accessed from anywhere in the world via internet connection.
- The system allows for live control room monitoring, whereby clients can manage multiple sites at the same time.
- No limitations to the size of a particular site to be monitored, means system flexible to move to a new site.
- No base unit or infrastructure is needed and the system can therefore be installed easily in remote locations without any power.
- Easy integration with other (3rd party) products.
- The system encourages pro- active management, because allows future duties to be scheduled, e.g. random patrols by guards at specific time.
- The system can direct and guide user through route when on patrol and provide s real-time panic activation function.
- It provides productivity and management information reports, which can be used to identify areas of improvement, thereby improving productivity and client service delivery.
- The GPS data is available when operated outdoors.
- System can determine the amount of time that a person spends in a particular area.
- Checkpoint does not need to be visible and therefore personnel will never know when or where they are being monitored.
- Pre-determined rules allow the system to monitor by exceptions.

NB: System allows for messages to be sent to any user out in the field

2. ATEC Identified



i-Dentifid™: Simplified Access Visitors Management System from ATEC Systems and Technologies. It ensures that TJ PROTEGO SOLUTIONS GROUP (PTY) LTD keeps a real record of who enters your premises by wirelessly scanning driver's licenses, ID documents, passports or fingerprints.

It removes the guesswork out of access control and gives our security personnel an easy-to-use system that records and retains real information. We make sure that your visitors are identified

CONTROL ROOM MANAGEMENT

This service of Control Room Management we conduct in the following manner:



- ✚ The installation/ setup of building management system and CCTV camera Control Room monitoring areas if requested by client and the provision of qualified personnel to control and manage it.
- ✚ If such building management system is in place, we provide skilled personnel to manage including experienced surveillance officers.
- ✚ We provide onsite maintenance team to manage breakdowns of the system.

GUARDING SERVICES

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD is a BBBEE Compliant Security Provider which provides Comprehensive Guarding services to corporate, commercial and industrial sectors.

With guard's carefully recruited and trained to specification of client, TJ PROTEGO SOLUTIONS GROUP (PTY) LTD can provide any business with a first class guarding solution.

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD Guarding Division offers:

- ✚ Corporate and commercial guarding
- ✚ Industrial guarding
- ✚ Special events
- ✚ Construction sites
- ✚ Vacant House Guarding
- ✚ Mobile Truck Guarding
- ✚ Real Time off Site Video Surveillance Services

A RANGE OF TAILOR MADE SERVICES

Our guarding services are designed for all types of businesses; Guarding solutions have additional support and comprehensive infrastructure which, depending on your requirements, may include CCTV, High-tech Access Control and Electronic article surveillance. And armed response unit if applicable

CORPORATE & COMMERCIAL GUARDING

Our guards are carefully selected and thoroughly screened for criminal records and if they meet our criteria of standards, they are trained to understand that by Protecting your business or premises they become an extension of it. We know that every company has its tradition; therefore we train them to interact with clients in natural and proactive attitude.

TJ PROTEGO SOLUTION GROUP (PTY) LTD has the capacity to provide its clients with every requirement in addition to what have been mentioned above.

INDUSTRIAL GUARDING & RETAIL

Warehouses and Retail have to deal with particularly complex security issues and face threats not only from outside, but also from within “the enemy within”, our guards are trained to conduct effective patrols around the clients premises and to locate any vulnerable areas along the perimeter.

We plan to include the services of Logistic check and balances, which will provide a complete warehouse and logistics management service aimed at reducing shrinkage, stock loss and theft in which we;

- Measure and assess current losses/ vulnerabilities using internationally developed risk surveys and evaluation models.
- Conduct a site assessment and needs analysis, institute reporting and preventative system, all undertaken by the highest caliber security specialists.
- Use the information attained to implement practical systems and controls
- Formulate operational procedures and controls that ensure an effective system of flow lines for movement and storage.

Our warehousing logistics service will include the formulation of operational procedures and controls to ensure effective systems of flow lines regarding stock movement and storage.

SPECIAL EVENTS GUARDING

Our guards are trained to provide security at large and small special events, including sports matches, concerts, parties and conferences. We deliver excellence in any situation you can trust TJ PROTEGO SOLUTIONS GROUP (PTY) LTD to provide a complete security solution.

CONSTRUCTION SITES GUARDING

We also provide security at construction sites to guard against theft of material and tools for construction clients.

Our clients are provided with our Safety file and SHE Management System.

In turn our client’s needs to ensure that OHSACT provision for the following should be made

- ✚ Shelter (Guardhouse / Reception)
- ✚ Ablution facilities.
- ✚ Effective lighting.

We make use patrolling clock points system to ensure effective patrol technique

REAL ESTATE/ SECURITY COMPLEXES

We have also made provision for these specialized guarding services, where our personnel are used in Controlling Accesses into security complexes to guard against unauthorized access and to spot any irregular activities within the complex.

TRAINING OF STAFF

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD hires high caliber employees, in recent years the Security industry has improved drastically in terms of training requirements. SASSETA courses are the set standard for current market and into the future. TJ PROTEGO SOLUTIONS GROUP (PTY) LTD has an Accredited SASSETA Assessor who assists in all Training requirements by our clients.

The Training has been divided as Basic and Advanced, the following Training is supplied to our employees as a basic requirement of the industry and the other as specified requirement by our clients:

ARMED RESPONSE SERVICES

Our Armed Response division is fully functional to have a competitive edge over our competitors, it covers the following:

- ✚ A dedicated 24 hour manned control room for quick response time
- ✚ Have response teams in Townships as we have identified a market.
- ✚ Latest armed response technology including a regularly serviced fleet of cars.
- ✚ Link our guarding division by allocating them with panic buttons, which will enable our control to dispatch our response vehicle to area needing assistance.

VEHICLE AND TRUCK TRACKING

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD is providing a service in Vehicle and Truck Tracking; Our Tracking division is our part of our innovative Technical Team. The Tracking team offers the following services:

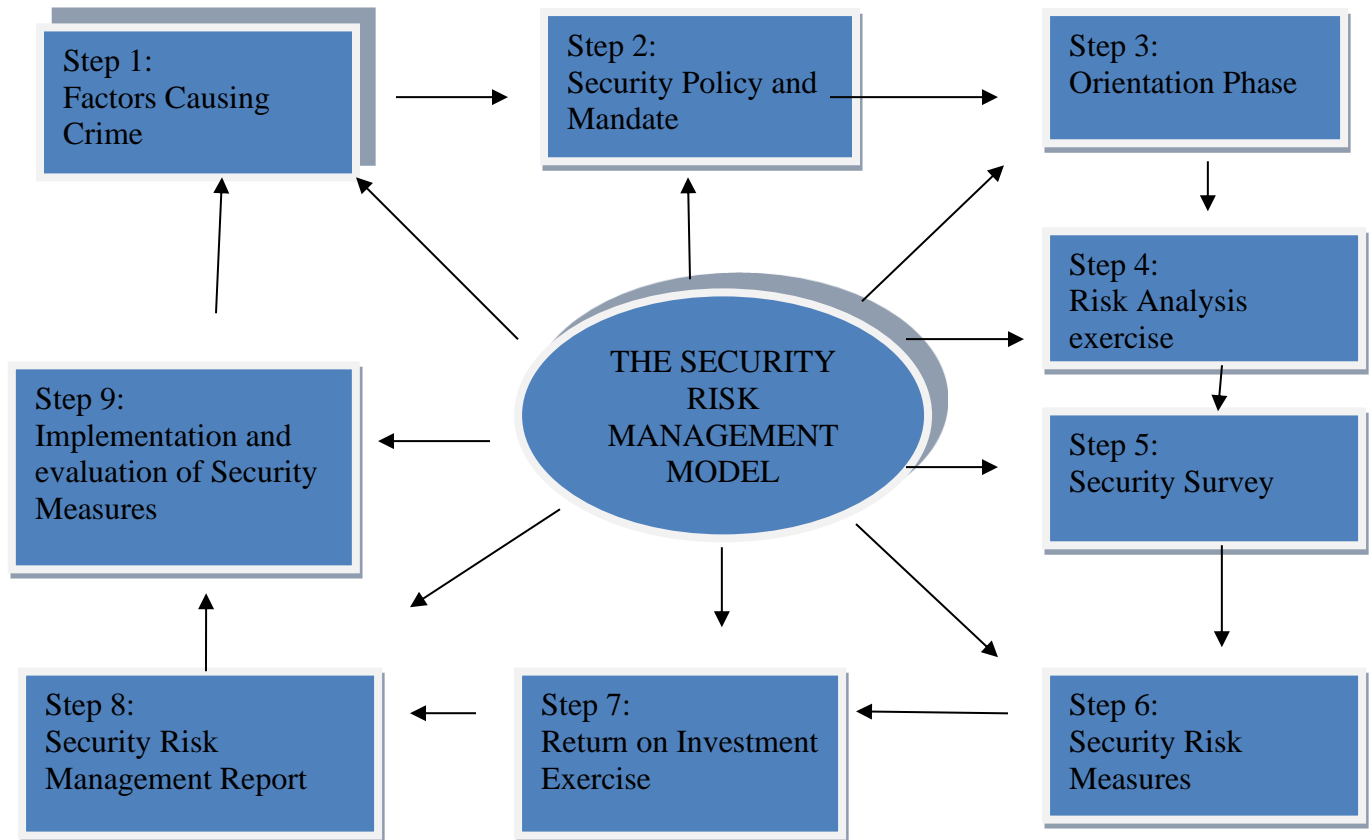
- ✚ Remote CCTV camera monitoring of our clients vehicles on movement, especially high risk transportation.
- ✚ Installing Tracking devices on client's vehicles.
- ✚ 24 hours alarm monitoring and armed response.

CONSULTATION SERVICES

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD has a consultation division that handles the following:

- ✚ On- site Risk Assessment for our client's before we provide them with the guarding services, electronic services and armed response.
- ✚ Compiling of recommendations and their implementations.
- ✚ Conducting quality checks of operations in place and surprise visits to check for compliance.
- ✚ Information Security Services Consultation.

In all our Consultation, we conduct a comprehensive risk assessment by applying the following Security Risk Management Model:



INVESTIGATION AND FORENSIC AUDITING

TJ PROTEGO SOLUTIONS GROUP (PTY) LTD has years of experience in Forensic Auditing and Investigation through its consultants. They have undertaken a lot of consultation work for numerous clients. This division provides the following services:

- ✚ Fraud Prevention
- ✚ Fraud Detection
- ✚ Fraud Investigation
- ✚ Forensic and Investigative Auditing

Our additional services in Investigations include checks in Personal information, Educational Qualifications, SAPS Information, Credit & Consumer Information, Citizenship Checks, Employment reference checks, Company Information, Tracing Tools and Assessment Tests.

RECRUITMENT AND TRAINING

Our success depends on recruiting the right person for the job, it is therefore imperative that each officer be matched to the client's requirements.

Our clients are also given the opportunity of interviewing our personnel, prior to employment on their premises.

To provide a security service, well-structured in terms of expertise, resources and manpower, training is essential to get the best out of each and every officer in the field.

All security officers are, as a condition of employment, fully conversant and must abide by the regulations as set out by the Private Security Industry Regulatory Authority. Accordingly, all Security Officers posted at your site will have the following minimum Standards:

- Have no criminal records (schedule one offence)
- Have attained minimum Grade 12
- Have been graded by the PSIRA or by an accredited training institution.

CLIENT LAISON AND REPORTS

Weekly management meetings are held with our clients to ensure continuous efficiency and client satisfaction. On the occurrence of any incident concerning staff or any burglaries, shootings, etc., an immediate report and investigation will be done and discussed with the clients; a monthly report regarding general security on the premises will be given to every client.

TERMS AND CONDITIONS

- ✚ The following facilities must be made available to our security officers as stipulated by the OHSACT.
 - ❖ Shelter (guardhouse / reception)
 - ❖ Ablution facilities.
 - ❖ Effective lighting.

- ✚ All relevant access control bookkeeping and occurrence books (OB) will be provided and detailed standards operation procedures finalized, together with the required uniforms and equipment.

Please be advised that it is legally incumbent upon both parties to enter into a service Agreement – as prescribed by the PSIRA regulations which govern our industry.

Upon the acceptance of our proposal and signing of agreement by both parties, we will provide the guarding services as detailed in the schedule under the terms and Conditions set out in the Service Agreement.

We look forward to a long and mutually beneficial relationship with you. Should you require any further information, please do not hesitate to contact us.

Director:

Mr. Thomas Sikhubu (CEO)

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